

# WESTBOUND WATER SUPPLY CORPORATION

P.O. Box 309 / 201 East 8<sup>th</sup> ST

Cisco, TX 76437

Phone: 254-442-3348

**NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY.**

**Please Print:**

DATE: \_\_\_\_\_

APPLICANT'S NAME \_\_\_\_\_

CO-APPLICANT'S NAME \_\_\_\_\_

CURRENT BILLING ADDRESS:

\_\_\_\_\_  
\_\_\_\_\_

PHONE NUMBER - Home (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Work (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

EMAIL: \_\_\_\_\_

ADDRESS AT WHICH APPLICANT REQUESTS SERVICE: (A MAP OF SERVICE LOCATION NEEDS TO BE ATTACHED)

\_\_\_\_\_  
\_\_\_\_\_

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to not the race/national origin of individual applicants on the basis of visual observation or surname.

**Ethnicity:** \_\_\_ Hispanic or Latino      **Race:** \_\_\_ White    \_\_\_ Black or African American    \_\_\_ American Indian/Alaska Native  
                 \_\_\_ Not of Hispanic or Latino    \_\_\_ Asian    \_\_\_ Native Hawaiian or Other Pacific Islander

**Gender:** \_\_\_ Male    \_\_\_ Female

EQUAL OPPORTUNITY PROGRAM

**Office Use Only**      Account No : \_\_\_\_\_ Date Installed: \_\_\_\_\_

UID #: \_\_\_\_\_ Read: \_\_\_\_\_ Cost: \$ \_\_\_\_\_

Meter No.: \_\_\_\_\_ Latitude: \_\_\_\_\_ Longitude: \_\_\_\_\_

Sequence No. \_\_\_\_\_ Route No. \_\_\_\_\_ Pump No.: \_\_\_\_\_

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_,  
\_\_\_\_\_ between Westbound Water Supply Corporation, P.O. Box 309 / 201 E 8<sup>th</sup> St.  
Cisco, TX 76437, a corporation organized under the laws of the State of Texas (Hereinafter  
called the Corporation and

\_\_\_\_\_ (hereinafter called the Applicant &/or  
Member)

**Witness to:**

The corporation shall sell and deliver water to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packer, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated, or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

- a.) The number of taps to be considered in the design and
- b.) The number of potential ratepayers considered in determining the financial feasibility of constructing:
  - 1. A new water system or
  - 2. Expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to Liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may access a lump sum of \$300.00 as liquidated damages to defray any losses

incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of interest Fee, less expense, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporations' Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter connection is for the sole used of the Member or Customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

**SIGNATURE:** \_\_\_\_\_

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The member shall install at their own expense, any necessary service lines from the Corporation's facilities and equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assemble and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe of pipe fitting which contains more that 0.25% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises are connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiation service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Members shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connections. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

**SIGNATURE:** \_\_\_\_\_

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of the agreement, the Applicant hereby shall comply with the terms of said program. By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system-wide service for existing or future members.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership fees against any balance due the Corporation. Liquidation of said Membership fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's Tariff.

\_\_\_\_\_  
Applicant Member

\_\_\_\_\_  
Date

\_\_\_\_\_  
Approved and Accepted

\_\_\_\_\_  
Date Approved

**1. MEMBERSHIP FEE:**

A one-time fee of \$300.00 shall be charged for each service location. Unless transferring from one account to another, then the Transfer Fee is \$350.00.

**2. INSTALLATION CHARGE:**

A \$2,600.00 Fee shall be charged for each new meter installation and tap. Plus an Equity Buy-In Fee of \$3,114.70. New Installations would require the Membership Fee.

**3. EXTRA EXPENSES:**

The customer must pay for extra expenses for meter hook-up, such as crossing a road or extra pipeline from the Westbound WSC Main Line, etc.

**4. MONTHLY CHARGES:**

All customers of the Westbound Water Supply Corporation will pay at least the monthly minimum charge which is \$40.23 for ¾" meter, \$50.23 for 1" meter, and \$60.23 for 2" meter. This applies to all customers whether the meter is in service or not.

**5. REACTIVATION OF SERVICE:**

To reactivate a service connection that has been voluntarily or involuntarily turned back to WBWSC, there will be a fee of \$300.00 for membership and a fee of \$300.00 to reinstate and update the service connection. This can include extra expenses that have been unpaid previously.

**6. DUE DATE & LATE FEE'S:**

Payment of WBWSC's monthly bill is due on the 20<sup>th</sup> of every month. We mail out bills on the 28<sup>th</sup> of every month. If you do not receive them by the 10<sup>th</sup> you need to call our office at (254) 442-3348. There will be a \$25.00 late fee added to the bills after the 20<sup>th</sup> of the month. Once assessed, these fees will not be reversed. If payment is not received by the 25<sup>th</sup> day of the month, service will be locked and discontinued. No late notices will be sent. A \$100.00 reconnect fee (with \$50.00 increments each time pulled), plus full payment of the overall bill must be paid before the meter can be reconnected.

**7. PAYMENT TYPE:**

We accept Cash, Checks, Auto Bank Draft, E-checks, and Credit / Debit cards.

**8. ONLINE PORTAL:**

Westbound WSC now offers a new online web portal for customers to access their accounts online and to pay their bills online. To access your account online go to [www.westboundwsc.com](http://www.westboundwsc.com) and click the link to sign up for the web portal.

**9. LEAKS ON CUSTOMER'S SIDE:**

Large bills, due to leak on the customer's side of the meter must be paid in full as any monthly bill.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_